

The full download on Hypercom takes around 30 minutes to complete. **In order to complete the download you must clear the old program from the “boot” and verify that the correct information has been entered into the terminal configuration fields.** Once the information has been verified you can proceed with the full download.

Terminal Display		User Action
DATE	TIME	<b>FUNCTION</b> Key.
SWIPE CUSTOMER CARD		
MERCHANT FUNCTION		Key in <b>99</b> then press <b>ENTER</b> .
ENTER PASSWORD		Key in <b>028510</b> then press <b>ENTER</b> .
PROGRAM FUNCTION		Key in <b>9</b> then press <b>ENTER</b> .
TYPE		Key in <b>01</b> then press <b>ENTER</b> .
TYPE		Key in <b>02</b> then press <b>ENTER</b> .
TYPE		Key in <b>06</b> then press <b>ENTER</b> .
TRANSACTION COMPLETE		
TYPE		Press <b>CANCEL</b> <b>two</b> times.
TRANSACTION COMPLETE		
PLEASE INITIALIZE		No keys are pressed.
(BLANK)		<b>VOID</b> and <b>OFFLINE</b>
(BLANK)		(Continue holding down the <b>VOID</b> and <b>OFFLINE</b> keys.)
<i><b>NOTE:</b> The terminal performs a self-test then displays the EPROM version and the Memory Page Status.</i>		
PLEASE INITIALIZE OR CALL HELP - FE		(Stop holding down the <b>VOID</b> and <b>OFFLINE</b> keys.)
PLEASE INITIALIZE OR CALL HELP - FE		<b>FUNCTION</b> Key.
MERCHANT FUNCTION		Key in <b>98</b> then press <b>ENTER</b>
CORRECT? YES OR NO		Press <b>ENTER</b>

PLEASE INITIALIZE OR CALL HELP - PE	<b>FUNCTION</b> Key.
MERCHANT FUNCTION	Key in <b>2</b> then press <b>ENTER</b> .
TERMINAL ID NUMBER #####	Key in NOVA number, including the check digit, then press <b>ENTER</b> .
<u>INIT. TELEPHONE NO.</u> #####	Key in download phone number, then press <b>ENTER</b> . The letter B equals a 1.5 second pause in the dialing of the phone number.
<u>NMS TELEPHONE NO.</u> #####	Key in download phone number, then press <b>ENTER</b> . The letter B equals a 1.5 second pause in the dialing of the phone number.
DIAL 0 - TONE 1 - PULSE 0	Press <b>ENTER</b> if merchant has touch tone phone system. If merchant has pulse phone system, <b>press 1</b> then press <b>ENTER</b> .
PABX ACCESS CODE #	Key in dialing prefix, then press <b>ENTER</b> . If a dialing prefix is not needed and the field is blank, press <b>ENTER</b> . If a value is listed that needs to be deleted, press the <b>&lt;-- key</b> then <b>ENTER</b>
COUNTRY CODE	If prompted for Country Code, key in <b>B5</b> for the United States then press <b>ENTER</b> .
EXIT, PRESS, 'CANCEL'	<b>CANCEL</b> key
PLEASE INITIALIZE OR CALL HELP - FE	<b>FUNCTION</b> key.
MERCHANT FUNCTION	Press <b>92</b> then press <b>ENTER</b> .
PROGRAM LOAD CORRECT? YES OR NO	<b>ENTER</b> key.
<b>NOTE:</b> The terminal checks the dial line, dials the Host, waits for Host to answer, then connects to the Host. After connecting the terminal sends request information to the Host for a program load, then the program load begins. The total time for a program load is 25 minutes.	